

Krissy Brown

thekrissybrown@gmail.com • +1-317-249-0800 • Westfield, IN • <https://linkedin.com/in/thekrissybrown>

SUMMARY

Entry-level QA & UX Specialist with a strong background in human-centered design and prototype development using Figma. Experienced in manual testing and collaborating with development teams to address usability and quality issues. Combines academic research with practical design projects to enhance digital experiences and ensure flawless functionality.

EXPERIENCE

*Luddy School of Informatics, Computing, and Engineering, **UX Designer & Developer***

Created and prototyped user interfaces for academic platforms using Figma and React, ensuring designs met high usability standards.

Conducted systematic usability testing sessions to evaluate information architecture and UI interactions, contributing insights for QA improvements.

Collaborated with student dev teams and faculty to implement accessibility-focused design enhancements while supporting early issue detection and resolution.

*Flycatcher Consulting, **UX Design Consultant***

May 2023 - Present

Delivered freelance UX design services by developing detailed wireframes, mockups, and research plans using Figma, aligning with client requirements.

Produced responsive interface designs for small business and non-profit clients, incorporating user feedback to refine design elements.

Supported the establishment of design systems and style guides to ensure consistent user experience and streamline quality assurance processes.

*Private Dental Practice, **Dental Specialist & Office Lead***

May 2014 - Jun 2016

Led daily operations at two dental offices while providing radiography and clinical support

Trained IU Dental Medicine interns in procedures, software, and HIPAA protocols

Managed patient scheduling and treatment coordination across Microsoft and Mac OS platforms

Applied software systems for records, billing, and workflow optimization

EDUCATION

Indiana University Indianapolis – Luddy School of Informatics, Computing, and Engineering

*Bachelor's & Master's • **Informatics** • Dec 2023 - Present*

Coursework: Human-Computer Interaction, Front-End Dev, UX Research

Ivy Tech Community College

*Associate of Applied Science • **Computer Software Engineering** • Jul 2021 - Aug 2023*

freeCodeCamp

*Certificate • **Python Programming** • Jan 2022 - Jan 2022*

LICENSES & CERTIFICATIONS

UX Design Foundations

Coursera / Google •

Start the UX Design Process: Empathize, Define, and Ideate

JavaScript

LinkedIn Skill Assessments •

HTML

LinkedIn Skill Assessments •

Node.js

LinkedIn Skill Assessments •

Microsoft Word & PowerPoint

LinkedIn Skill Assessments •

Front-End Development

SKILLS

Languages & Libraries • HTML5 • CSS3 • JavaScript • React.js • Node.js • PHP • Java • JavaFX • jQuery